



**Congratulations from the entire Graceland Portable Buildings Team!** We'd like to take a moment to express our sincere thanks for selecting us and officially joining our ever-growing family.

This decision is not just a purchase; it's an affirmation of trust and a testament to your appreciation for quality craftsmanship. Designing and crafting each and every one of our buildings is a source of great pride as we craft them with the dedication and attention to detail they truly deserve.

At Graceland, we're strong believers in relationships, not just transactions. The relationship we build with each customer is the cornerstone of our business. Your choice is a reflection of your discerning taste and a shared commitment to excellence. We are thrilled to embark on this remarkable journey alongside you.

Our team is dedicated to not only providing you with a building of exceptional quality, but also with an experience tailored to your needs. Your satisfaction is our priority, and our commitment to exceptional customer service is a promise we hold close to our heart.

Once again, thank you for selecting Graceland Portable Buildings. We're honored to have you as a valued member of our family. Here's to a future filled with happiness, perspiration, and the limitless possibilities your Graceland Portable Building brings!

Sincerely,  
The Graceland Portable Buildings Team



**(866) 574-7446**  
**GracelandPortableBuildings.com**

# CALL 811

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1. Call 811 or visit [Call811.com](http://Call811.com) 48 hours before delivery for utility markings. All private and utility lines must be marked.
2. 811 Ticket number must be provided **before** scheduling delivery.
3. Non-compliance can result in a fee for delivery and/or anchoring rescheduling.



**Know what's below.**

*Call* **811 before you dig.**

**Visit [Call811.com](http://Call811.com)**

# DELIVERY, CONTACT & WARRANTY INFO

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1. Materials Needed: 4x8x16 Concrete Cap or Cinder Blocks. Larger buildings may need 4x16x16 Blocks.
2. We recommend the building be no more than 24 inches high. However, the driver can level any ONE pillar up to 30 inches to account for play in the ground conditions. Anything above 30 inches becomes the customer's responsibility.
3. The Driver will NOT supply Concrete Blocks or other materials, nor are they responsible for proper ground preparation. In some instances, the Driver might provide additional wood pieces for proper leveling of the building.
4. Delivery Location must be clear, dry, accessible, and free of debris with no greater than a 6% slope.
5. Clearance: A minimum of 4-6 feet around and 14 feet of height is required.
6. Customer is responsible for ground preparation, including but not limited to proper ground leveling / excavation. Customer is also responsible for local ordinance compliance including but not limited to meeting all codes, permits, and waivers for adjacent use.
7. If conditions are not favorable for set up at time of delivery, a fee will be assessed to return to the location to complete the building set up.



## Customer Service

customerservice@gracelandpb.com

**866-574-7446**



## Payment Center

gracelandrental@gracelandpb.com

**844-363-0409**



**BEST WARRANTIES  
IN THE BUSINESS!**

## Warranties

See original Purchase/  
RTO Agreement or visit  
[GracelandWarranties.com](http://GracelandWarranties.com)



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